

Samsung Radianz Care & Maintenance

The secrets of radiant counter tops.

With a small amount of care and maintenance, Samsung Radianz quartz countertops can continue to look as good as the day they were installed for decades. They are scratch and stain resistant, meaning that the normal day to day activities that occurs on or near our surfaces will have very little, or no, effect. That makes them an invaluable and practical choice for kitchen or bathroom counter tops. However, there are due precautions to bear in mind in terms of preventing damages.

For routine cleaning

Simply wipe the surface using a clean, soft cloth or sponge with a mild dish soap diluted in warm water. Remember that the surface is naturally resistant to surface staining from cooking oils, wine, coffee, etc. In most cases, a mild dish soap and water is enough to keep Samsung Radianz spotless and clean. Afterwards, thoroughly rinse with clean water and dry with soft cloth or paper towels to prevent spotting. For best results, clean liquid spills and dried foods as soon as possible.

Apply a non-abrasive household cleaner and rinse to remove residue. For dried liquids, foods and any hardened marks, remove by gently scraping the surface with a plastic putty knife or a non-abrasive ScotchBrite® pad, and then use a damp cloth to lift any residual stains and marks. Never use cleaners containing alkaline materials.

Heat

Although Samsung Radianz is more heat resistant than most surfaces around the home, all stone products can be damaged by sudden and extreme temperature changes (especially near the edges). For this reason, always use a hot pad or a trivet with rubber feet when placing hot pots on the counter, to protect your Samsung Radianz.

Scratches

Samsung Radianz is substantially harder than natural stone and is highly resistant to scratching. However, refrain from using knives, screwdrivers or other sharp objects directly on the surface. Never cut or chop directly on a Samsung Radianz surface and always use a cutting/chopping board when preparing foods.

Chemicals

Avoid using cleaners that contain bleach or an abrasive formula. Also avoid using cleaners that contain Pine oil – without very thorough rinsing, these products may leave behind a stubborn residue (pine oil attracts and holds dirt on the surface, eventually reducing the cleanliness of the surface and affecting its appearance). Avoid using highly aggressive cleaning agents such as oven/grill cleaners and dishwasher polishing agents that have high alkaline/pH levels (pH 8.5 or higher). Avoid abrasive scrubs and cleaners that contain either soft or hard abrasive particles. Avoid cleaners that contain xylene, toluene, potassium hydroxide or caustic soda. Avoid exposing Samsung Radianz to strong chemicals such as paint removers or to furniture strippers containing trichlorethane or methylene chloride.